



US Army Garrison Mannheim



**CDR: LTC Melissa A.
Sturgeon**
CSM: CSM Steven M



We Are Here For You!



MISSION



Provide daily comprehensive base operations support to the Mannheim Military Community. Conduct Force Protection planning and execution for Mannheim area Installations. Plan, prepare, and execute power projection platform and reintegration operations. On order, conduct additional missions as assigned by the Senior Mission Commander and Commander, USAG Heidelberg.



VISION



Provide the best possible support to our community, focusing on force protection, power projection, excellent service, host-nation partnerships, resource and environmental stewardship.

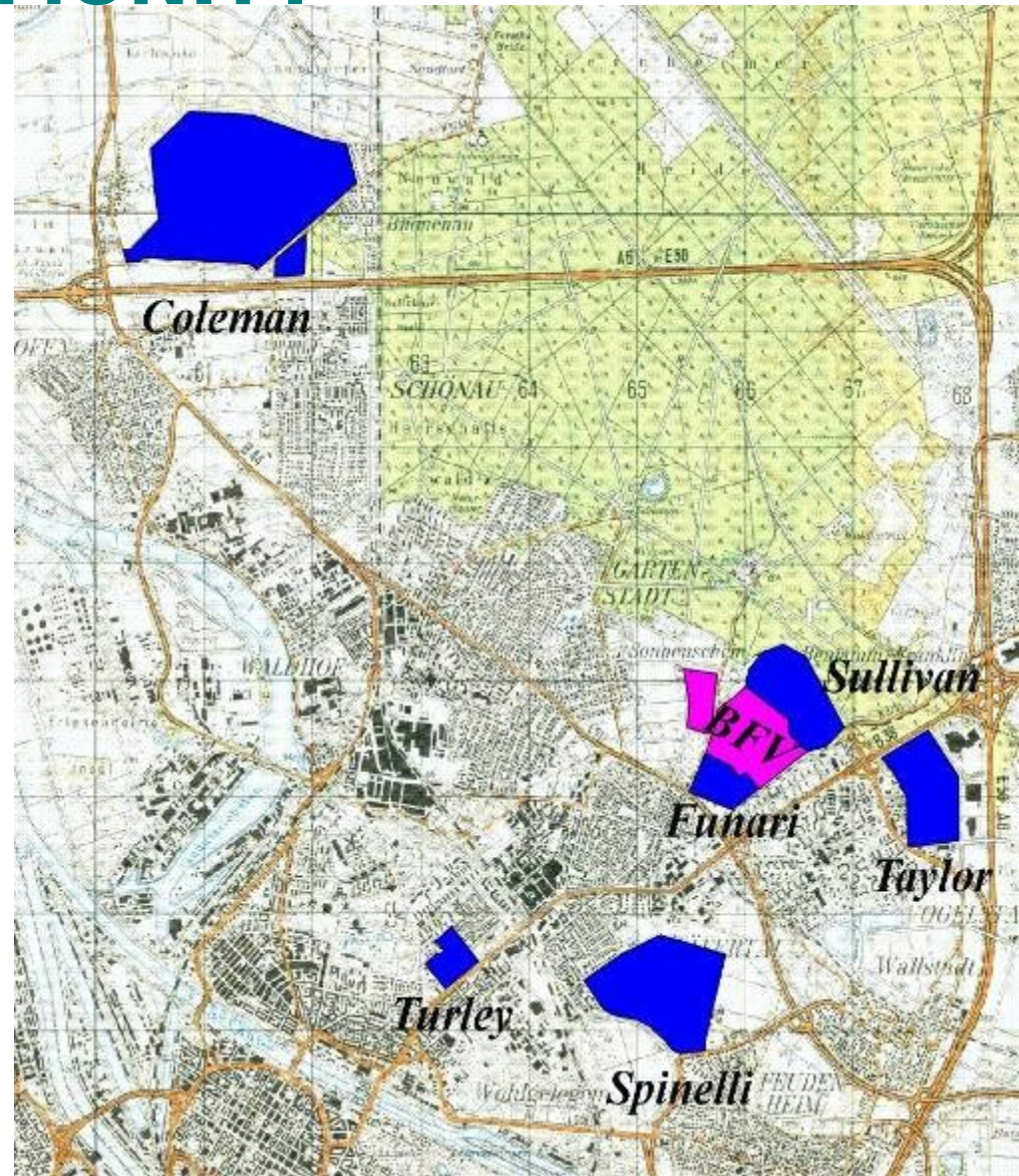




MANNHEIM MILITARY COMMUNITY



- **14,797 People**
- **15 Installations (7 major)**
- **11,000,000 Gross Square Feet**
- **4,000 Square Miles**
- **7 Separate Commands**
- **966 Buildings**
- **2,069 Family Housing Units**
- **3 German Länder/States**
- **Friedrichsfeld QM Storage**





SUPPORTED UNITS



<u>UNIT</u>	<u>LOCATION</u>	<u>HIGHER COMMAND</u>
5 TH SIGNAL COMMAND	FUNARI	NETCOM
7 TH SIGNAL BRIGADE	SULLIVAN	5 TH SIG CMD
2 ND SIGNAL BRIGADE	TAYLOR	5 TH SIG CMD
18TH MP BRIGADE	COLEMAN	V CORPS
USAREUR OPM	TAYLOR	HQ USAREUR
44TH SIGNAL BN	SULLIVAN	7 TH SIG BDE
72 ND SIGNAL BN	TAYLOR	7 TH SIG BDE
181ST TRANS BN	TURLEY	V CORPS 3 ^D COSCOM
28TH TRANS BN	COLEMAN	21 ST TSC
95 TH MP BN	TAYLOR	21 ST TSC
2-502 ND AVN REG	COLEMAN	21 ST TSC
1-214 TH AVN REG	COLEMAN	26 TH ASG
510TH PSB	SULLIVAN	1 ST PERSCOM
208TH FSB	SPINELLI	1 ST PERSCOM
4TH ASOS	SULLIVAN	USAFE
AMC	F'FELD	AMC
76 TH ARMY BAND	COLEMAN	VCORPS
MEDDAC	BFV	MEDCOM
AFN	COLEMAN	AFRTS

****Deployed**



COMMUNITY POPULATION



Military **4508**

GS Civilians **1205**

DoDDS **213**

NAF **336**

AAFES **111**

Mil Family Members
5746

Civ Family Members
1637

Contractors
683

Retirees **358**

14 797

LOCAL NATIONALS AND CSG

Mannheim **1101**

TOTAL = 15,898



COMMUNICATING WITH OUR COMMUNITY



Command

Community Information Forum - CIF

Schools

3 Advisory Committees

1 Installation Advisory Committee

Community Info

CIF - 1700, 1st Tuesday of each month

Town Hall Meetings/AAFES Commissary Meetings - 1 per quarter

Submissions to Herald-Post + AFN + Email

Open Door (Thursdays - 1400-1500)

Community Action Line (385-3000)

Channel 7 on Cable

Web Page

Interactive Customer Evaluation - ICE

Weekly Newcomers Orientation

Mannheim Orientation Spouses Tour (MOST)

Army Family Action Plan





USAG-M ORGANIZATION



COMMAND GROUP

CDR
DEP
CSM
SEC

SPECIAL STAFF

EEO
EOA
SAFETY
FMAO
PAO
EXEC SERV
AIC

1 MIL
10
CIV
(6 LN)

DPW

1 MIL
251 CIV
(239 LN)

DMWR

92 CIV
(12
LN)

DPTMS

5 MIL
10 CIV

DHR

3 MIL
16 CIV

DOL

2 MIL
74 CIV
(30
LN)

DES

13 MIL
13 CIV
(6 LN)

RSO

6 MIL
1 CIV

HHD

4 MIL

92 Contract Employees, 172 NAF, and Contract Guard Force

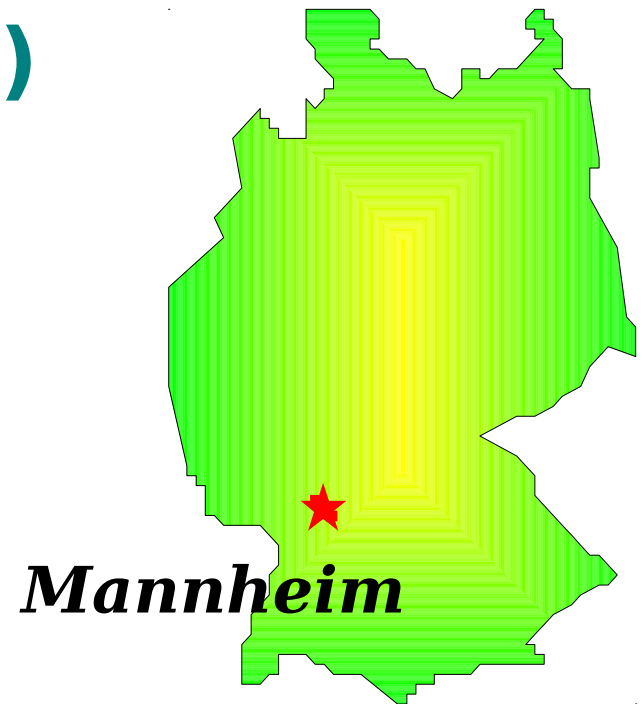
Medical	Denta	PSB	SJA	CID	Finance	DoDDS
EDIS	SWS	Posta	Occupational Health	DRM	Red Cross BW	DeCA
						AAFE
						S

11 Officers, 26 Enlisted, 457 Civilians



DIRECTORATE OF PUBLIC WORKS (DPW)

Mr. Larry Scavone





DIRECTORATE OF PUBLIC WORKS



Major Responsibilities:

- Provide Army Family Housing (AFH) Services and Engineering Support to all customers to include
 - RPMA (Real Property Management Activity) Work
 - Environmental Protection
 - Budgeting and Estimating
 - Information Technology
 - Supply and Self Help
 - Fire and Emergency Services
 - Engineering, Master Planning, Stationing
 - Space Use and Real Property Service
 - Operations and Maintenance Support



DIRECTORATE OF PUBLIC WORKS



Deployment/Reintegration Support:

- Establish ISA contracts, upgrade barracks for re-deployment and secure GWOT funds

Challenges:

- Transition to SGO, increase SRM funding, and leases for refuse collection trucks



DPW - PROGRAMS





DPW - HOUSING



Construction Status - Army Family

Housing

Street Name	Number of Buildings	Number Renovated - MRI	Number- Under Construction [MRI-SVQM]	Number- Not Renovated
Columbus	29	29	0	0
Jefferson	26	0	2	24
Jackson	17	0	12	5
Washington	21	13	2	6
Lincoln	10	3	0	7
Grant Circle	57	1	0	56

SUPER VQM FY 05:

Jackson Street-Buildings 637,638,639,641,642,645,646,647,649,650,651, and 652
(12 Units per Bldg = 144 Units)

Jefferson Street- Buildings 677 and 678 (18 Units per bldg = 36 Units)



DPW - BARRACKS: 92%

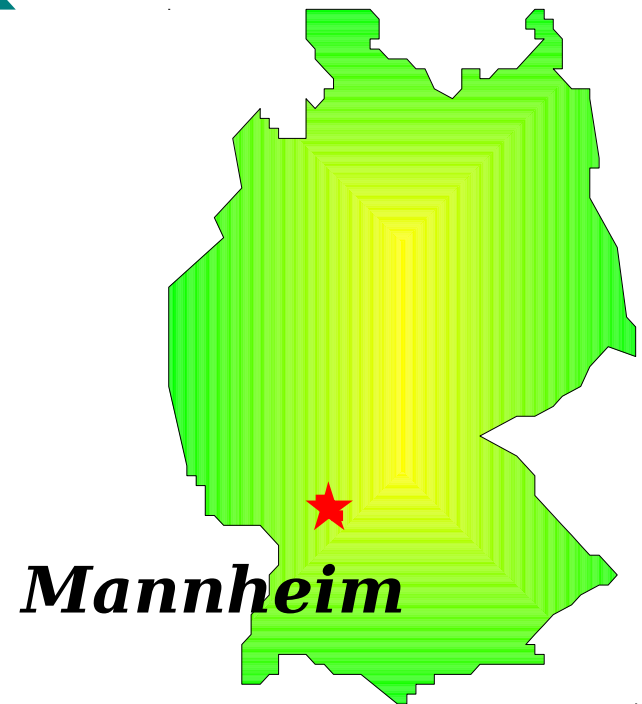


KASERNE	BLDG (S)	CONDITI ON	REMARKS
COLEMAN	11,27,28,29,3031,33,34,35,5367,68		1+1 or BIP COMPLETE
COLEMAN	13,15		BIP FUNDED
COLEMAN	80,81,82		BIP PROGRAM FY 06
SULLIVAN	201,205,210 226,228,243, 244		1+1 or BIP COMPLETE 210 Privacy Doors
SULLIVAN	223,229,231		BIP FUNDED
TAYLOR	334,341,342		1+1 COMPLETE 341/342 Privacy Doors
SPINELLI	1583,1586		1+1, 1574 1+1



DIRECTORATE OF MORALE, WELFARE & RECREATION (DMWR)

Vacant





DIRECTORATE OF MORALE, WELFARE & RECREATION



Major Responsibilities:

- Staff responsibility over Morale, Welfare, Recreation (MWR) programs which promote esprit de corps and well being
- MRW includes
 - Army Community Service Programs
 - Child and Youth Services Programs
 - Hospitality Management Group
 - Recreation & Sports Fitness Programs
 - MWR Support Services



DIRECTORATE OF MORALE, WELFARE & RECREATION



Deployment/Reintegration Support:

- Family Readiness Group, Reintegration Training, and Rear Detachment Training

Challenges:

- APF Budget Constraints, OPTEMPO, Talent Pool (NAF Positions), Staffing for Child Development Center, ACS & CYS Accreditation, and Revenue Generating in NAF Operations



DIRECTORATE OF MORALE, WELFARE & RECREATION



Army Community Service

- **Supports commanders' ability to provide comprehensive, coordinated and responsive services that support readiness of Soldiers, civilian employees, and their families**
 - Family Advocacy Program: Promotes family well-being and awareness through regularly scheduled classes
 - Exceptional Family Member (EFM) Program: Advocate for EFMs; Shining Star Parents Support Group
 - Financial Readiness: Provides AER services, educational classes and one-on-one financial counseling
 - Relocation Readiness: Newcomers monthly orientation, Welcome Packets, SITES assistance and translation services
 - Family Member Employment Readiness: Weekly job information and resume training workshops; computer center on site
 - Mobilization/Deployment Support Services: Provides training for Family Readiness Groups and Rear Detachment Commanders



DIRECTORATE OF MORALE, WELFARE & RECREATION



Child and Youth Services (CYS)

- **Provides childcare and youth support programs for eligible youth ages 6 weeks through 18 years in the Mannheim Community**
 - Child Development Center (CDC): Facility based care for youth ages 6 weeks through 5 years; Capacity - 272; Current daily enrollment - 220; Numbers currently low due to staff shortages; National Accreditation good through Sep 05
 - School Age Services (SAS): A before and after school program for youth ages 6-10; Capacity - 120; Current daily enrollment - 111
 - Family Child Care (FCC): Home based care with trained child care givers who provide extended and weekend care; Currently 33 homes certified and providing care to 178 children
 - Youth Services (YS): Facility for Middle School/teens; provides a variety of leisure and educational programs and activities; Boys & Girls Club and 4-H Club affiliated. YS Sports Program available for ages 5-18
 - Community Liaison for Education & Outreach Services (CLEOS): Front door to CYS - registration point to use any service
 - School Liaison Officer (SLO): Community POC for DoDDS; Advisor to the Commander on School issues



Child and Youth Services



School Age Services



Youth Center



Statistics

- SAS 108
- CDC 155
- FCC 200

Child Development Center





DIRECTORATE OF MORALE, WELFARE & RECREATION



Hospitality Management Group

- **Offers activities that allow for community members to enjoy themselves in informal settings. Revenue is reinvested back into community facilities and programs.**
 - Two Bowling Centers – BFV and Coleman: Both Bowling Centers newly renovated; BFV Bowl houses Habanero's/Primos Pizza Restaurant
 - Three Clubs: 1) Top Hat in BFV houses Winger's Restaurant; has newly renovated covered patio 2), The Cove on Sullivan Barracks offers programs popular with younger Soldiers 3) Mike's Pub on Coleman recently opened a Cyber Cafe
 - Coleman Catering Center: Facility located on Coleman Barracks; can seat 400; popular for formal unit functions
 - BFV Guesthouse: 40 rooms/2 suites; recently renovated bathrooms; does not meet community needs – referrals to local hotels
 - Fests: Two fests annually in Spring and Summer over Easter & 4th of July
 - Bazaars: Two scheduled annually over the Veterans Day Holiday and in conjunction with Valentines Day



DIRECTORATE OF MORALE, WELFARE & RECREATION



Recreation & Sports/Fitness

- **Offers Sports & Fitness and Recreational opportunities for the Mannheim Military Community. Programs enhance Soldier readiness and community esprit de corps**
 - Two Gyms/Fitness Center – Sullivan & Coleman; the Sullivan has the biggest Fitness Center in Army Europe
 - Military Sports Program
 - Auto Skills: New Drive through Car Wash opened July 05
 - Arts & Crafts: Contract Operation, no staff
 - Outdoor Recreation
 - BOSS and Special Events



DIRECTORATE OF MORALE, WELFARE & RECREATION



MWR Support Services

- Marketing
- Tax Relief Office: Newly renovated office in bldg 250
- Automation Office
- Financial Management Office
 - Private Organization Support
 - Home Based Business Support



DIRECTORATE OF MORALE, WELFARE & RECREATION



Major Events/Activities

- Accredited
 - Child Development Center (CDC)
 - Army Community Services (ACS)
 - School Age Services (SAS)
- Albert Schweitzer International Youth Basketball Tournament (Spring 2006)
- German/American Volksfests
- Bazaars: November & February
- Summer Fest: 10 days over the 4th of July
- Kinderfest and Month of the Military Child Activities (CYS & ACS)
- Volunteer of the Year Ceremony (ACS)



COMMUNITY EVENTS



- **Tournaments**

- European Volleyball
- USAREUR B-Ball
- Albert Schweitzer Basketball
- USAREUR Flag Football

- **DoDDS Championships**

- Volleyball
- Basketball
- Wrestling





DIRECTORATE OF MORALE, WELFARE & RECREATION



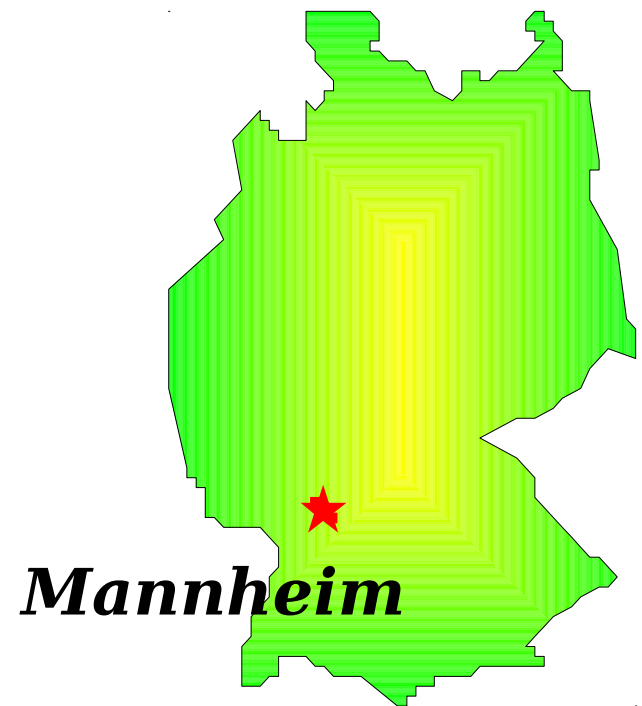
Facility Improvements

- Top Hat Wintergarden
- Winger's Restaurant
- Coleman Bowling Center Lounge
- BFV Bowling Center Upgrade
- Coleman Bowling Center Renovation
- Habanero's/Primos Pizza
- Taylor Auto Skills Center
- Car Wash
- VAT Office



DIRECTORATE OF PLANS, TRAINING, MOBILIZATION & SECURITY (DPTMS)

MAJ Lisa Weide





DIRECTORATE OF PLANS, TRAINING, MOBILIZATION & SECURITY



Major Responsibilities:

- Force Protection and Security Management
- Deployment & Reintegration Facilitation
- Mobilization Plans and Operations
- Community Taskings
- Education Centers

Deployment/Reintegration Support:

- Coordinates transportation, convoys, household goods & POV Storage, Predeployment Processing, Staging Area & Ceremonies

Challenges:

- Complexity of coordination, GWOT resources

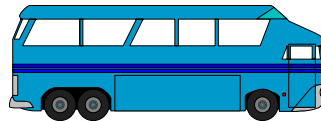
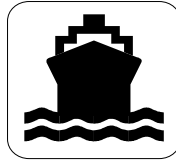


DIRECTORATE OF PLANS, TRAINING, MOBILIZATION & SECURITY

Force Projection Assets



- 3 Barge Sites
- 2 Railhead Sites
- Installation Staging Area





DIRECTORATE OF PLANS, TRAINING, MOBILIZATION & SECURITY



FORCE PROTECTION

Required Resources

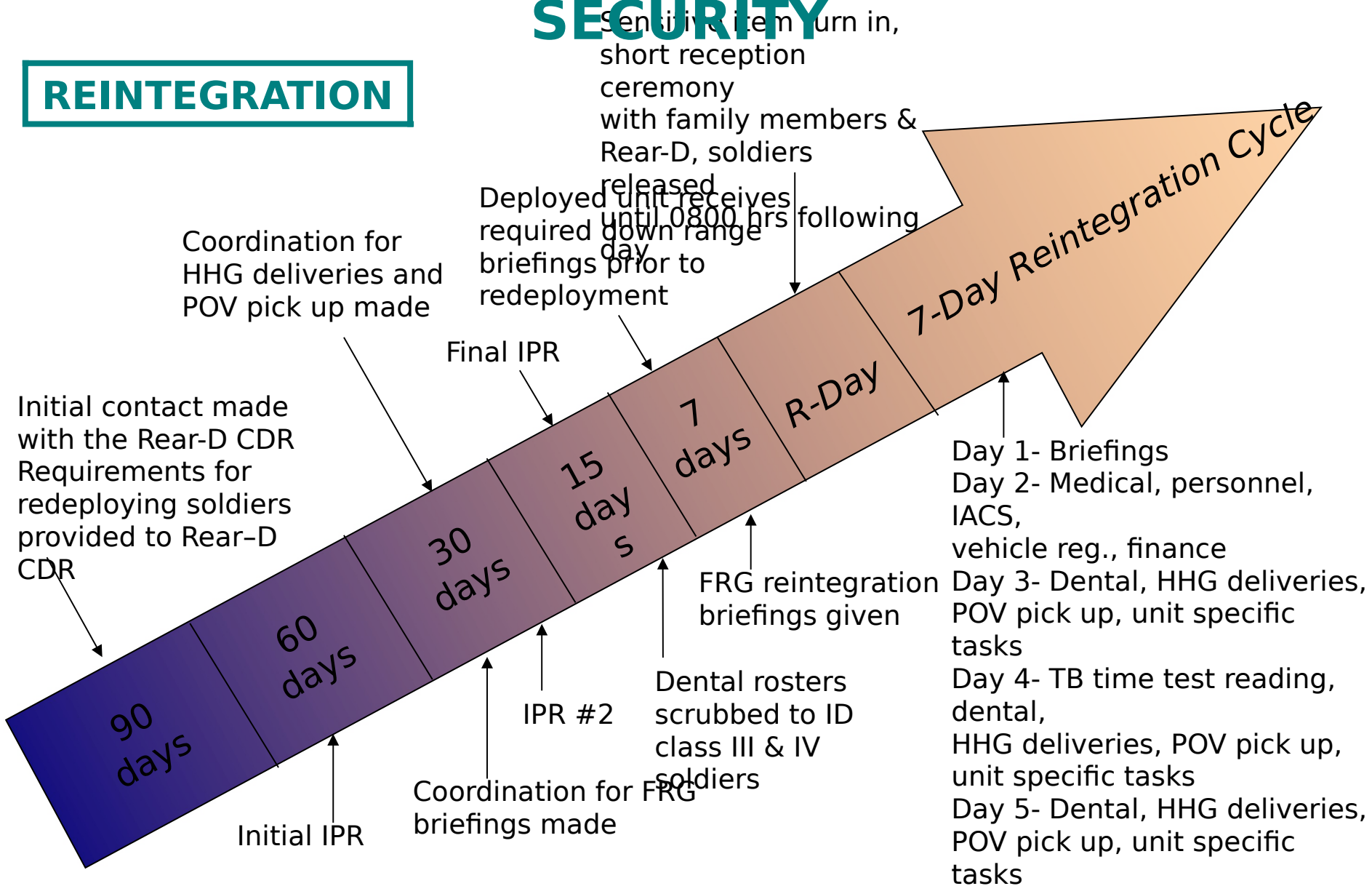
<u>Installation</u> <u>FPConD</u>	<u>BW / CG</u>	<u>FPConB</u>	<u>FPConC</u>
Coleman	20 CG	2	24
30			
Dannensfeld	0	0	4
Friedrichsfeld	3 CG	0	4
4			
Funari	5 CG	2	10
16			
Gruenstadt	5 CG	0	4
4			



DIRECTORATE OF PLANS, TRAINING, MOBILIZATION & SECURITY



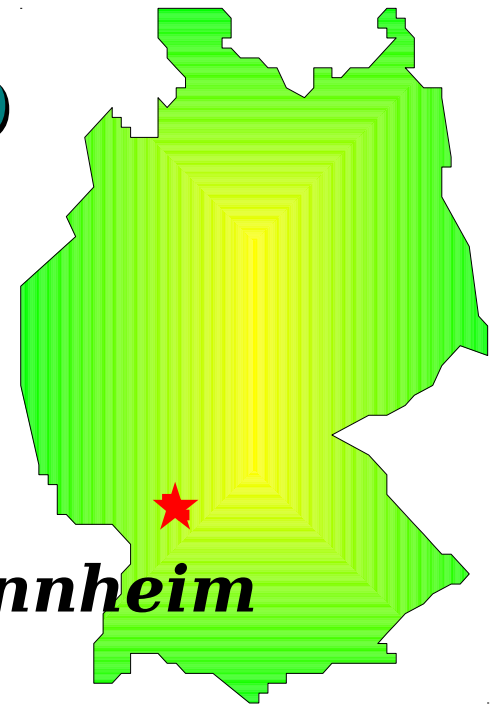
REINTEGRATION





DIRECTORATE OF HUMAN RESOURCES (DHR) & PAIO

Ms. Diane Williamson



Mannheim



DIRECTORATE OF HUMAN RESOURCES (DHR) & PAIO



Major Responsibilities:

- Military and Civilian Personnel Management
- Adjutant - Award Processing and Ceremonies
- In & Out Processing/Central Processing Facility
- Community Mailrooms
- Casualty Assistance – Training and Coordination

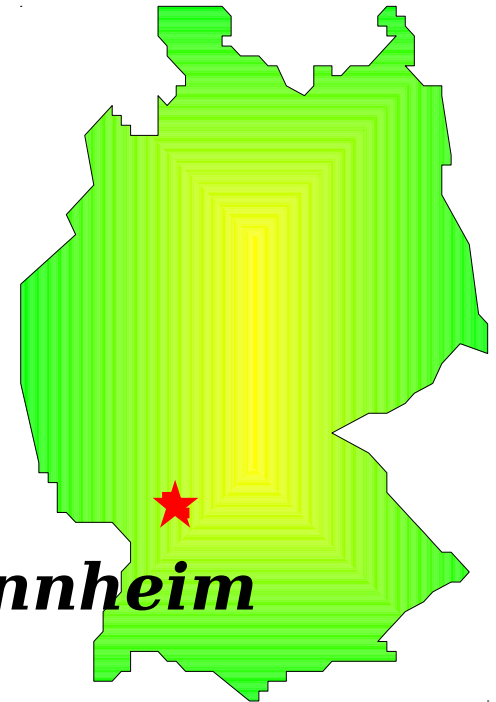
Challenges:

- Training, Resources, and Staffing for Mailrooms



DIRECTORATE OF LOGISTICS (DOL)

Mr. Gregory Terry



Mannheim



DIRECTORATE OF LOGISTICS



Major Responsibilities:

- Installation Transportation Office - Personal Property, Driver's Testing, Travel, Transportation Motor Pool and Deployment Storage
- Supply and Services Division - Food Service Branch, Installation Property Book Office, and Fuel Management
- Liaison with DeCA and AAFES

Deployment/Reintegration Support:

- Storing personal property, household goods, privately owned vehicles
- Welcome home orientation briefing/occupation of a station during the 7 day reintegration period

Challenges:

- Deployment Support



DIRECTORATE OF LOGISTICS



Community Service





AAFES/COMMISSARY SERVICES



Main Exchange

Food Concessions (8)

Barber Shops (5)

Beauty Salons (2)

Auto Parts Store (1)

Movie Theater (1)

Garage (1)

Tailor Shops (1)

Toyland (1)



Consistent, Quality Customer Service



Shoppette



Furniture Store

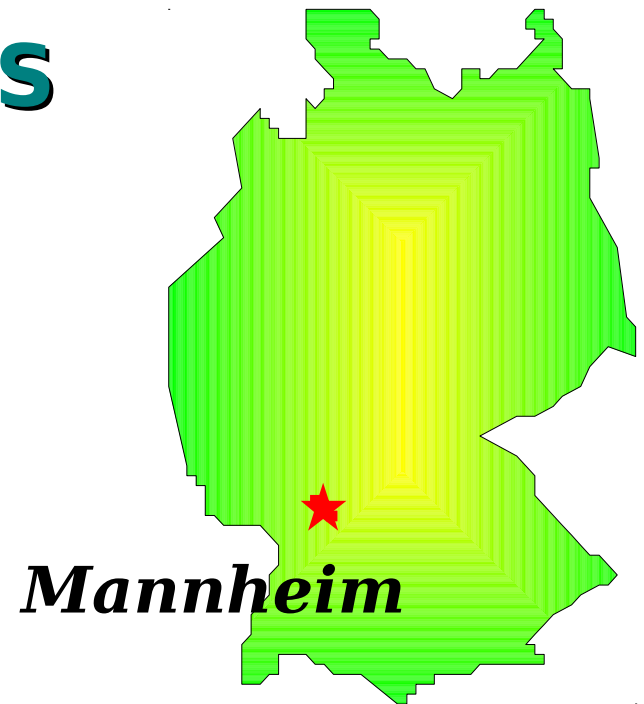


Gas Station



DIRECTORATE OF EMERGENCY SERVICES (DES)

CPT Jamie Towery





DIRECTORATE OF EMERGENCY SERVICES



Major Responsibilities:

- Maintain law and order by enforcing laws, orders and regulations
- Report and investigate crimes, offenses and traffic accidents involving military personnel, family members and the civilian components
- Maintain a close relationship with host nation law enforcement agencies in the Base Support Battalion Area
- Fire and Emergency Services

Deployment/Reintegration Support:

- Law and order assistance, bomb/drug dog, coordinate host nation police support, and convoy support

Challenges:

- Manpower – only 6 patrols for a 932 square mile area; Facilities – PMO, Bldg 256 needs major renovations



AREAS OF RESPONSIBILITY



MAJOR

INSTALLATIONS

Funari Barracks

Sullivan
Barracks

Spinelli
Barracks

Taylor Barracks

Turley Barracks

Coleman

MAJOR HOUSING AREAS

Friedrichsfeld
Benjamin Franklin Village (2069
units)

GERMAN STATES

Hessen

Baden-
Wuerttemberg

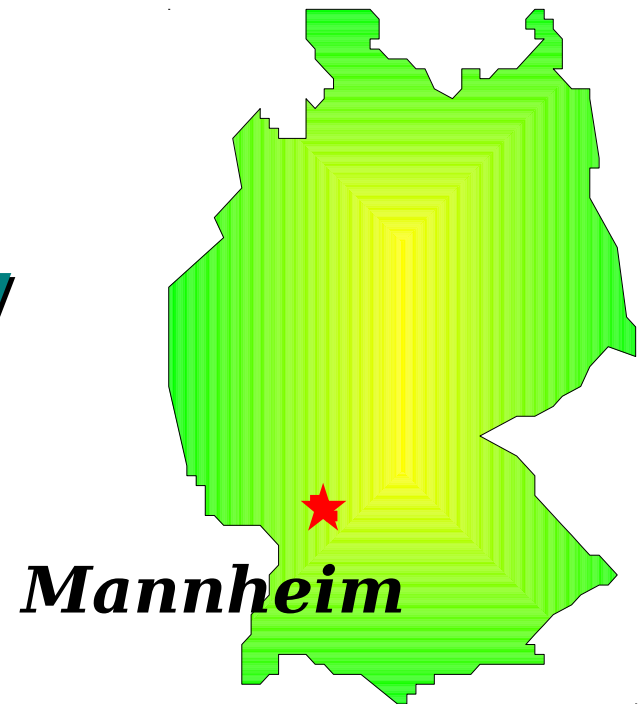
Rheinland-Pfalz





RELIGIOUS SUPPORT

CH (LTC) Brent Causey





RELIGIOUS SUPPORT



Major Responsibilities:

- Ensure continuous and comprehensive military religious support is provided to the Soldiers, DA Civilians, and family members of the U.S. Army Garrison across the full spectrum of Mannheim military community operations
- Provide quality military religious support to the Mannheim community
- Maintain and support positive host-nation ecclesiastical relations
- Conduct military religious support during power-projection and contingency operations



RELIGIOUS SUPPORT



Deployment/Reintegration Support:

- Provide Deployment and Reintegration training for family members and returning Soldiers. Provide Reintegration and BSRF Marriage, Single Soldiers and Family retreats. Provide Critical Incident and Post Traumatic Stress Defusing and debriefing. Provide relationship counseling, separation counseling and Rear Detachment Religious Support area coverage for the deployed units and their family members

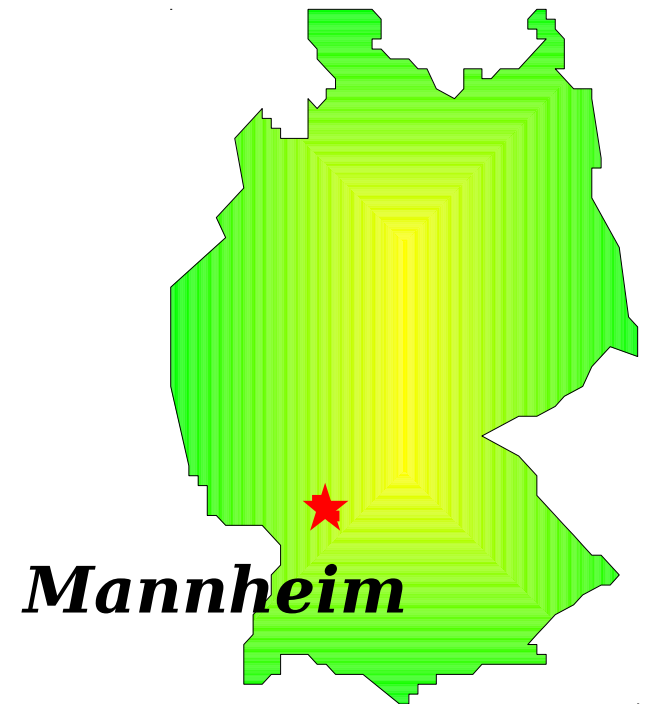
Challenges:

- Staffing Issues (Lack of Chaplain Assistants); Appropriate Funds for statutory requirements and training; Lack of dedicated facility for Religious Education programs



HHD, USAG - MANNHEIM

CPT Terry Littlejohn





HHD



Major Responsibilities:

- Training, welfare, morale, and discipline of all Soldiers assigned or attached to USAG Mannheim
- Provide support to USAG Mannheim staff and directorates, enabling them to sustain efficient base operations and services

Deployment/Reintegration Support:

- Provide any required life support for ISA operations

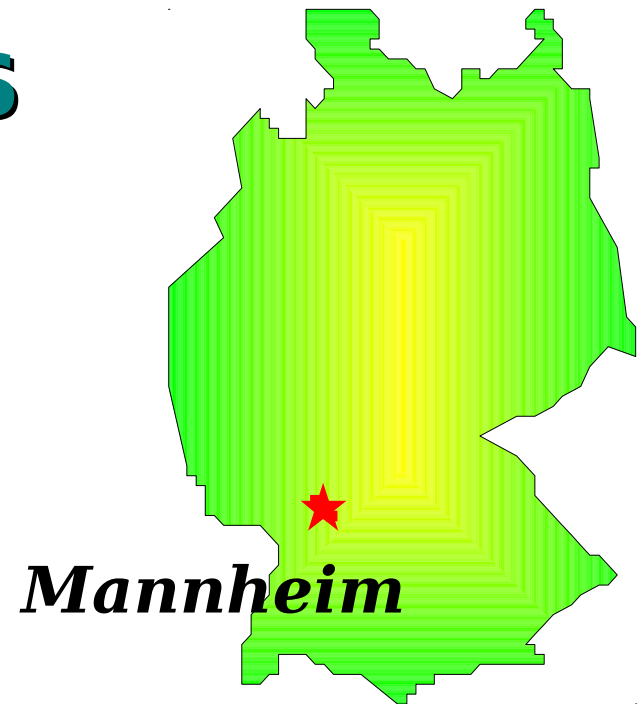
Challenges:

- Upcoming requirements for SGO; Personnel



EXECUTIVE SERVICES OFFICER

Ms. Donna McGrath





EXECUTIVE SERVICES OFFICER



Major Responsibilities:

- Strategic Communications
- Community Mayoral Program
- Plan, coordinate and execute monthly Community Information Forum
- Plan, coordinate and execute quarterly Town Hall Meetings
- Recurring Administrative Reports – i.e. SITREPS
- Action Officer for distinguished guests and visitors

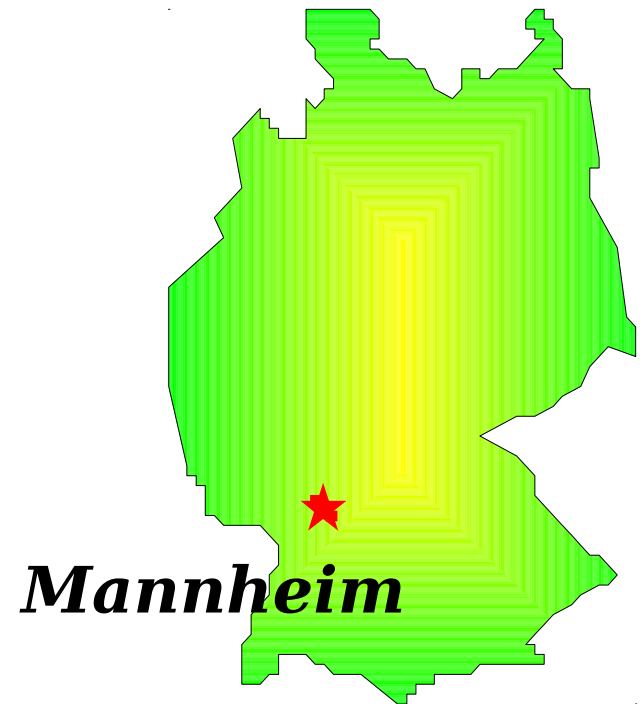
Challenges:

- Complexity of coordination, program changes



FAMILY MEMBER ACTION OFFICER (FMAO)

**Mr. Bruce
Donaldson**





FAMILY MEMBER ACTION OFFICE



Major Responsibilities:

- Receives all reports of family member and civilian misconduct, to include school misbehavior; processes reports, conducts misconduct hearings, makes recommendations to Garrison Commander; Close coordination with host nation police; Oversees the Community Service Program; Offers advice, guidance to parents on adolescent problems to include placement in CONUS; Processes requests for reinstatement of USAREUR POV Licenses

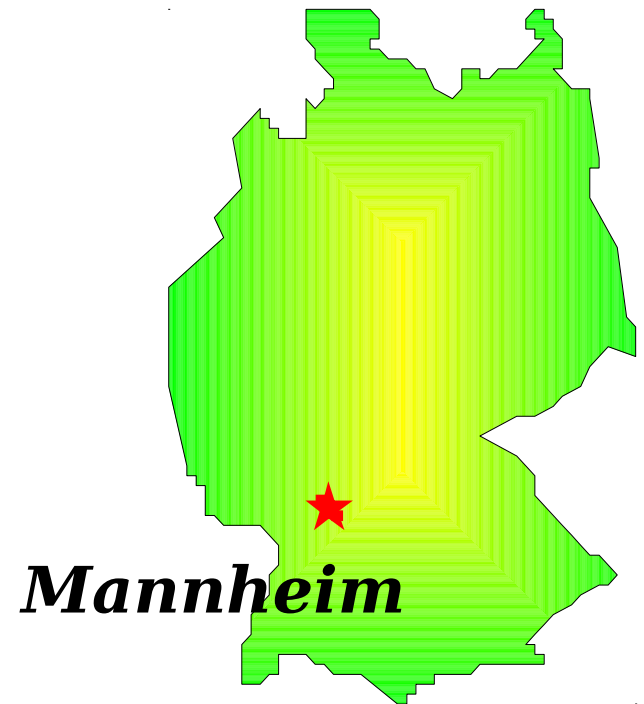
Challenges:

- Processes in excess of 2000 referrals annually



PUBLIC AFFAIRS OFFICE (PAO)

**Ms. Christine
Gebhard**





PUBLIC AFFAIRS



Major Responsibilities:

- Provide Information, Conduct Media Relations and Conduct Community/Host Nation Relations

Reintegration Support:

- Assist with host nation updates and civic support, hometown news releases, provide explicit guidance on the handling of media representatives

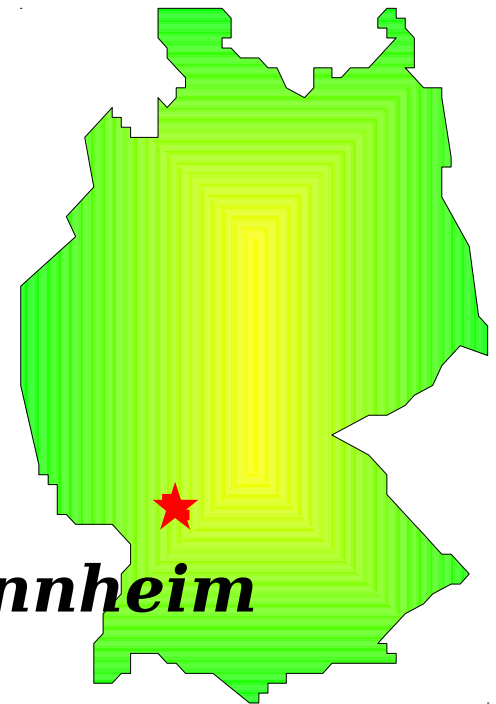
Challenges:

- Staffing – lack of journalist



EQUAL EMPLOYMENT OPPORTUNITY (EEO)

Mr. David L. Smith



Mannheim



EQUAL EMPLOYMENT OPPORTUNITY



Major Responsibilities:

- Provide USAG Mannheim and tenant organizations with Complaint Processing for U.S. employees, applicants for employment, former employees, and some contractors
- Affirmative Employment Planning to enhance workforce diversity
- Special Emphasis Programs to ensure attainment of equal employment opportunity for women, minorities and people with disabilities
- Training - Prevention of Sexual Harassment, EEO for Managers/ Supervisors and Employees
- Advise commanders/managers on EEO issues

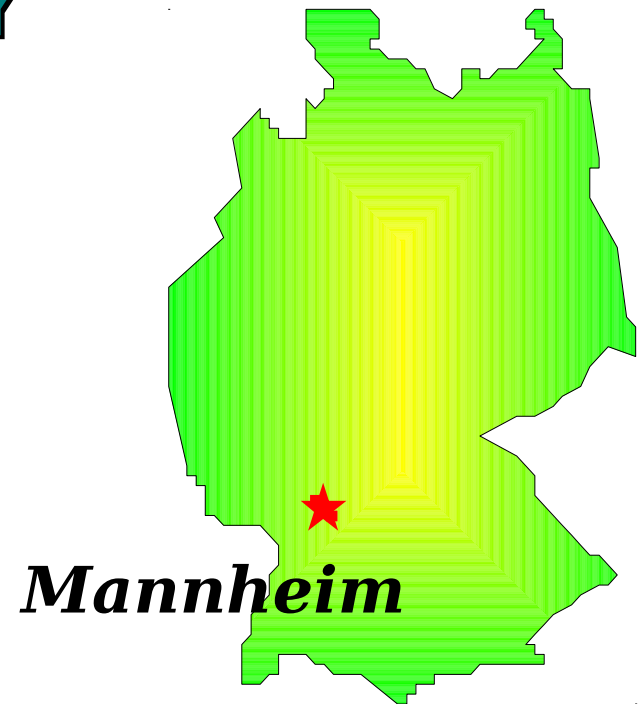
Challenges:

- Maintaining high employee/supervisor training rate (POSH/EEO)



EQUAL OPPORTUNITY ADVISOR

Vacant





EQUAL OPPORTUNITY ADVISOR



Major Responsibilities:

- Evaluate Mandatory Training
- Conduct Ethnic Observances, and monitor Indicators
- Recognize and receive individual complaints of discrimination and sexual harassment
- Assess the command climate through surveys, interviews and sensing sessions
- Collect demographic data for the Quarterly Narrative and Statistical Report (QNSR)
- Update Department of the Army Equal Opportunity Database

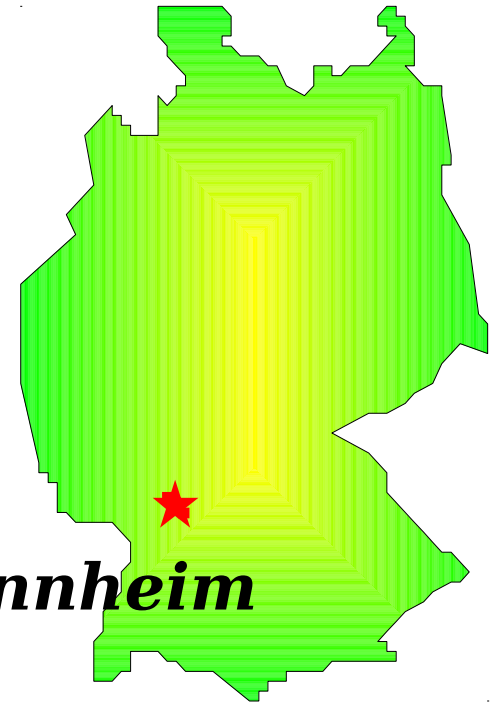
Challenges:

- Ensuring 100% trained rate of Sexual Misconduct Training to DA Civilians; EEO Support for planning community ethnic programs; Budget limitations and constraints on planning observances and training requirements



SAFETY

Mr. Peter Schmelzle



Mannheim



SAFETY



Major Responsibilities:

- Conduct OSHA surveys installation wide (workplaces, schools, child care, recreation areas); conduct Safety related work order reviews (RAC); provide tactical support – safety inspection of rail head / barge site operations; deploy safety information/news; serves as Point of Contact for tenant units on safety issues.

Deployment/Reintegration Support:

- Conduct risk analysis, assist the unit in ensuring safety of Soldiers and family members during loading and deployment activities

Challenges:

- Insufficient staff to accomplish mission



Conclusion



**The United States Army Garrison Mannheim
works hard every day to make the
Mannheim Community the Army's best place
to live and serve.**

We Are Here For You!